# Interfaith Food Ministry 2017 Year-end Annual Meeting January 23, 2018



### **Agenda**

|                        | 3  |
|------------------------|--|
| 9:00-9:15<br>9:15-9:25 | Opening Remarks, Introductions, Prayer, Confirm Voting Quorum Vision, Mission, Guiding Principles  |
| 9:25-9:45              | 2017 Year-end Review   |
|                        | - Accomplishments  |
|                        | - Challenges   |
|                        | - Distribution Facts   |
|                        | - Financials   |
| 9:45-10:45             | 2018 Plan and Budget   |
|                        | - Major Areas of Focus & Assumptions   |
|                        | - Grants and Fundraising   |
|                        | - Employee Scenario Analysis   |
|                        | - Motions to Approve 2018 Plan   |
| 10:45-11:00            | General Business   |
|                        | <ul> <li>IFM Board Officers – Motion to Approve</li> <li>Motion To Approve November 2017 meeting minutes</li> <li>Easter distribution changes</li> </ul> |

- IFM positions needed

- Closing Remarks

### **IFM Vision and Mission**

### **Vision**

A community where <u>no one</u> should feel the hurt of hunger.

### Mission

Interfaith Food Ministry feeds the hungry and works to reduce food insecurity in Nevada County. We help to sustain health, human dignity, and the opportunity for individuals to realize their full potential.

### **Guiding Principles**

> Stakeholders United To A Common Purpose

Superior Financial Performance, Integrity & Stewardship

> Volunteer & Organizational Development

➤ Deliver Through Operational Effectiveness & Efficiency

# 2017 Review

### **2017 Accomplishments**

#### Collaboration

- With United Way established Saturday distribution once/month for working families.
- Successful pilot program with Riverhill Farms to bring more local produce to IFM clients.
- Supported Project Heart goals by providing use of Suite A space twice/week at no charge.
- ➤ Public health & nutrition UC Davis case study, diabetes education, 15 cooking classes.
- Brought Raley's first Farmer's Market to IFM.
- Successfully worked with GVPD to support homeless issues.
- Responded to security/safety concerns and supported CalFresh by hiring a pt "Monitor".
- Implemented new holiday distribution model resulting in less traffic to neighbors while increasing number of clients served.
- Increased capacity of solar system by 15% at no cost to IFM (thanks DC Solar).
- Exceeded revenue projections by 22% through various fundraising and donor outreach campaigns.
  - Exceeded Matching campaign goals, increased Facebook followers by 19%, # of donors increased by 8%, avg donation increased by 16%. Note: Source Donor Tools
- Created new IFM "Providing Hope" video and six client vignettes for social media.
- Established Store Ambassador program.

### 2017 Challenges

- Challenge to find Drivers, Store Ambassadors, Treasurer, and Leadership.
- ➤ Collaboration time intensive United Way, GVPD, Riverhill Farms, FBNC, Placer Food Bank, Public Health, Salvation Army, Ladies Relief Society
- > Transportation of food.
- Safety and security issues related to a few client behavior issues.
- > Cancelled Hunger Run in Grass Valley due to high costs.
- Create a diverse systematic sustainable Development Plan to meet annual funding needs
- Grants received slightly less than expected.
- Increasing pressure and requirements on ED and DD to maintain current operations, revenue expectations, and pace of change.

### 2017 Distribution Facts

### **Client Demographics**

- Adults 75%
- Children 25%
- Seniors (55+) 24%
- Homeless 6.3%
- Average Income \$1092/mo or \$13,104/yr

#### **Client Trends**

- New families: 747 +2.6%
- Families Served: 3449 +4.7%
- Individuals Served: 7793 +2.9%
- Average Family size: 2.4 -7.7%

#### **Distribution**

- Total client visits: 25,771 +9.4%
- Average visits per distribution day: 170 +10.7%
- Amount of food given families: +10.2%
- Open 152 days for regular distribution and 8 Saturday distributions.
- Holiday Meals (Easter, Thanksgiving, and Christmas) to 3341 families.
   Given on regular distribution days +58%
- 101,943 grocery bags of food: **+10.2%**

### 2017 Financial Report Summary Balance Sheet

**Preliminary** 

|                                  | Total          |
|----------------------------------|----------------|
| ASSETS                           |                |
| Current Assets                   |                |
| Bank Accounts                    | 247,672.82     |
| Other Current Assets             | 33,588.29      |
| Total Current Assets             | \$281,261.11   |
| Fixed Assets                     | 846,957.01     |
| TOTAL ASSETS                     | \$1,128,218.12 |
| LIABILITIES AND EQUITY           |                |
| Liabilities                      |                |
| <b>Current Liabilities</b>       |                |
| Accounts Payable                 | 0.00           |
| Other Current Liabilities        | 32,473.60      |
| <b>Total Current Liabilities</b> | \$32,473.60    |
| Long-Term Liabilities            | 225,794.49     |
| Total Liabilities                | \$258,268.09   |
| Equity                           | 869,950.03     |
| TOTAL LIABILITIES AND EQUITY     | \$1,128,218.12 |

### **Preliminary**

# 2017 Financial Report Profit & Loss Statement

### January - December 2017

| Gariaary Bederinger 2017              |                |
|---------------------------------------|----------------|
|                                       | Total          |
| Revenue                               |                |
| 40000 Business Contributions          | 26,056.25      |
| 42000 Individual Contributions        | 298,572.19     |
| 43000 Fundraisers                     | 147,137.25     |
| 44000 Grants/Other                    | 86,747.30      |
| Total Revenue                         | \$558,512.99   |
| Gross Profit                          | \$558,512.99   |
| Expenditures                          |                |
| 70000 Food and Food Supplies          | 308,638.50     |
| 73000 Staff Expense                   | 48,958.81      |
| 75000 Operations Expenses             | 94,792.89      |
| Total Expenditures                    | \$452,390.20   |
| Net Operating Revenue                 | \$106,122.79   |
| Other Revenue                         |                |
| 80000 Donated Goods and Services Rev  | 1,570,887.56   |
| Total Other Revenue                   | \$1,570,887.56 |
| Other Expenditures                    |                |
| 85000 Donated Goods and Services Exp. | 1,570,887.56   |
| Total Other Expenditures              | \$1,570,887.56 |
| Net Other Revenue                     | \$0.00         |
| Net Revenue                           | \$106,122.79   |
|                                       |                |

# 2017 Financial Report Performance Highlights to Budget

- > Revenue (\$76.5 K favorable)
  - Individual donations favorable by \$60.6K (especially at holidays)
  - Fundraising
    - Matching Campaign favorable by \$12K
    - Riverhill favorable by \$13K
  - Grants fell short by \$6.1K due to Food Access Saturday estimated at \$12K and billed at \$4.6K
- > Expenses (\$14K unfavorable)
  - Food \$12.6K higher than budget (Riverhill)
  - Staff Expense over budget by \$2.8K (Monitor position approved mid-year)
  - Operations expenses overall right on the money
    - Largest variances were Utilities overspent by \$3.6K (not enough panels) offset by favorable Loan Interest of \$2.4K with loan paydown
- Balance Sheet
  - Ending cash position \$247.7K

# 2018 Plan & Budget

### 2018 Major Areas of Focus

- Replace/hire key positions
  - Hire new ED by April 1, 2018.
  - Hire new Monitor
  - ➤ Replace volunteer Treasurer position
  - Other key volunteer positions needed Leadership & Drivers
- Create a diverse systematic sustainable Development Plan to meet annual funding needs.
  - Meet revenue goals per operating plan & budget.
  - > Seek new grant opportunities
  - > Increase followers of IFM's Newsletter, Facebook & Website
  - > Implement Planned Giving program
- Maintain or enhance community collaboration Cal Fresh, UW, Public Health (diabetes), Placer FB, FBNC, Food Council.
- Work with Placer Food Bank to obtain a truck for food transportation.
- Deepen implementation of Nutrition Policy
  - Continue cooking classes
  - > Provide more organically grown local produce to our clients.
  - Continue to seek more nutritional food options.

### 2018 Operating Plan and Budget - Major Assumptions

- ➤ Revenue projected lower than 2017 \$105.2K
  - Holiday donations exceeded budget by \$58.9K assumed not to be repeatable as it has never been that high
  - Fundraising is flat Year over Year
    - Down by \$34K for no gala which is offset by \$18K in Sponsor a Family, \$10K for Recurring Campaign,
       \$6.5K for Independence from Hunger and \$2.0K for Benefit Mobile
  - Lower grants/Other (primarily CSBG funding ending) \$32K
  - Raley's fundraising is budgeted conservatively as it fluctuates \$6.5K
- Food expenses to increase 3.7% from \$308.6K to \$320K (inclusive of Riverhill, other farm fundraising and Food Access Saturday).
- ➤ Increase Salary Expense ED position changes from pt to ft 40 hr position. Monitor position all year, and Overlap ED as needed for training/support.
- Operating Expenses expected to be pretty flat year over year with exception of external audit and solar savings in utilities.
- Excess cash in 2017 will be used to invest in operations Ft ED & Food.
- ➤ No loan pay-down in 2018 next decision point will be the end of 2018 for possible payment to be made in 2019
- > Cash reserves increasing from \$151k 2017 as required per guideline to \$190K

# 2018 Operating Plan and Budget Approved Budget

| Approved budget                |                |                |               |
|--------------------------------|----------------|----------------|---------------|
|                                | Jan - Dec 2017 | Jan - Dec 2018 | YoY           |
| Revenue                        |                |                |               |
| 40000 Business Contributions   | 26,056.25      | 18,770.00      | -7,286.25     |
| 42000 Individual Contributions | 298,572.19     | 231,500.00     | -67,072.19    |
| 43000 Fundraisers              | 147,137.25     | 147,700.00     | 562.75        |
| 44000 Grants/Other             | 86,747.30      | 55,350.00      | -31,397.30    |
| Total Revenue                  | \$558,512.99   | \$453,320.00   | -\$105,192.99 |
| Gross Profit                   | \$558,512.99   | \$453,320.00   | -\$105,192.99 |
| Expenditures                   |                |                |               |
| 70000 Food and Food Supplies   | 308,638.50     | 320,000.00     | 11,361.50     |
| 73000 Staff Expense            | 48,958.81      | 90,063.44      | 41,104.63     |
| 75000 Operations Expenses      | 94,792.89      | 96,010.80      | 1,217.91      |
| Total Expenditures             | \$452,390.20   | \$506,074.24   | \$53,684.04   |
| Net Operating Revenue          | \$106,122.79   | -\$52,754.24   | -\$158,877.03 |

1,570,887.56

1,570,887.56

\$106,122.79

\$0.00

\$1,570,887.56

\$1,570,887.56

1,531,400.00

1,531,400.00

-\$52,754.24

\$0.00

\$1,531,400.00

\$1,531,400.00

-39,487.56

-\$39,487.56

-39,487.56

-\$39,487.56

-\$158,877.03

\$0.00

Other Revenue

**Total Other Revenue** 

Other Expenditures

**Net Other Revenue** 

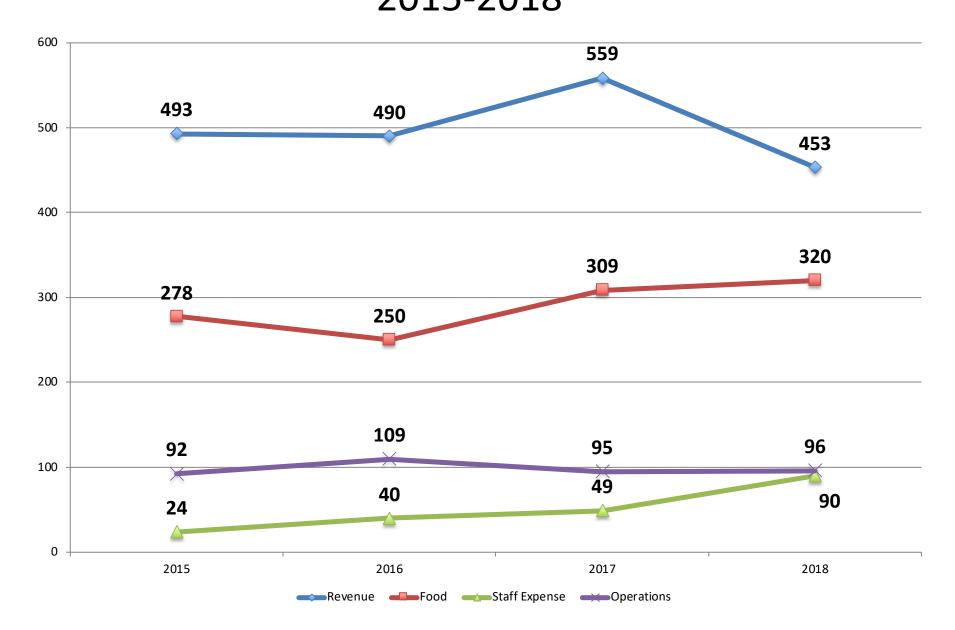
**Net Revenue** 

**Total Other Expenditures** 

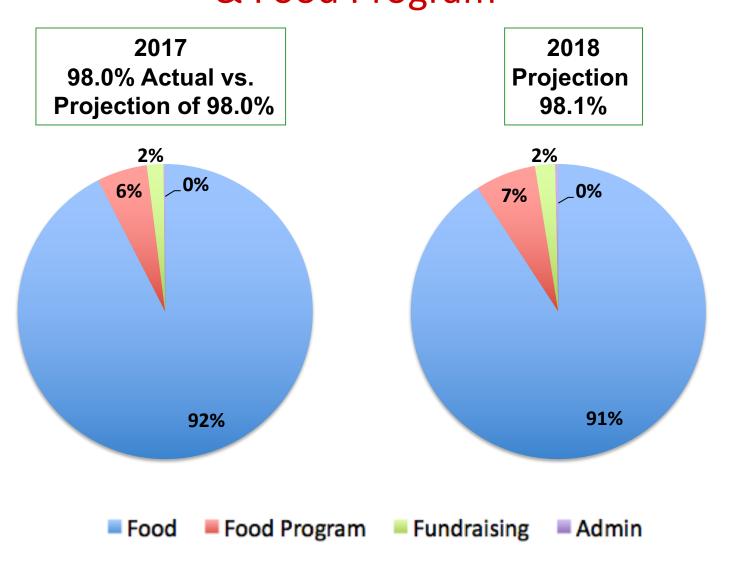
80000 Donated Goods and Services Rev

85000 Donated Goods and Services Exp.

# Trended P&L 2015-2018



2017 vs. 2018
Expense Allocation - Food, Donated Food
& Food Program



# 2018 Operating Plan Grants (\$47.8K Budgeted/\$58.5K Ask)

Church of LDS - \$3K/\$3K Grass Valley Elks - \$2K/\$2K

Nevada City Elks - \$1K/\$2K Safeway - \$1.2K/\$2.5

SaveMart Cares - \$3K/\$3K Soroptimists GV - \$1K/\$1K

Soroptimists SF. - \$1K/\$2K Teichert Grant - \$4K/\$6K

United Way - \$7K/\$9K Wells Foundation - \$3K/\$12K

WestAmerica Bank - \$.5K/\$1K CSBG\* - \$15.9K/0K

Food Access Saturday - \$5.4K

\*Last allocation from 2016 CSBG grant

**New Applications** 

AARP - \$0K/\$15K

Grant Committee - Kate Laferriere, Lise Hineman & Rick Kahil

### 2018 Fundraisers with Goals

### **Fundraisers Sponsored by IFM**

|   |                                    | <u>Timeframe</u> | <u>Revenue</u> |
|---|------------------------------------|------------------|----------------|
| • | Matching Campaign                  | March 2018       | \$90,000       |
| • | Benefit Mobile                     | April 2018       | \$2,000        |
| • | Recurring Campaign                 | May 2018         | \$10,000       |
| • | Paulette's Spaghetti Dinner        | Sept 2018        | \$5,200        |
| • | Hunger Run                         | Oct 6, 2018      | \$12,000       |
| • | Sponsor a Family For Holiday Meals | Nov & Dec 2017   | \$18,000       |

### **Fundraisers Coordinated With Other Organizations**

| • | Amazon Smile                              | Ongoing 2018 | \$400   |
|---|---|--------------|---------|
| • | E-Scrip Sign-ups with SPD & Save Mart     | Feb 2018     | \$5,400 |
| • | Shred Day with Owens Financial            | May 20, 2018 | \$4,000 |
| • | Independence From Hunger w/Grocery Outlet | June 2018    | \$6,500 |

### Motions



- Motion #1 Vote to select Employee Scenario Options 1, 2, 3a, 3b, or 3c as presented at the 2017 Year-end Annual Meeting of January 23, 2018.
  - Option 3c to hire ft Executive Director with salary to be negotiated was selected by a majority vote 12-1.
- Motion #2 Approve paying down the USDA loan by \$0 in February 2018.
  - It was unanimously agreed not to pay down the loan in 2018 unless sufficient funds are available at the end of fy2018.
- Motion #3 to approve the 2018 Operating Plan & Budget in accordance with Motions 1 & 2 vote.
  - The 2018 Operating Plan & Budget was unanimously approved.

Note: Based upon Motions 1 and 2 vote the final detailed 2018 Operating Plan and Budget will be provided to the Board via email and posted on IFM's website within 2 weeks of the annual meeting. Any questions regarding the final budget can be discussed at the February Board meeting.

### General Business Agenda

10:45-11:00 IFM Board Officers – Motion to Approve

Motion To Approve Nov 2017 mtg minutes - Approved

Easter distribution change

IFM Positions needed

Next Board meeting February 27, 2018

**Closing Remarks** 

### 2018 IFM Board Officer Vote



- ➤ Nominees
  - President Bob Thurman
  - Vice President Rick Kahil
  - Treasurer no nominations
  - Assistant Treasurer Karen Holt
  - Secretary Mary Ellen Tracy
- ➤ Recommended Motion: To approve all nominees for 2018 IFM Board officer positions as listed above.
  - All nominees were approved for one year term.

### Wanted

- ➤ IFM Executive Director Paid position, FT, 40hr/week, salary based on exp.
- Monitor Paid, PT, 9hrs/week, \$12/hour
  - Supports CalFresh signup program
  - Primary poc to help deescalate potential client issues
- Treasurer Volunteer Position, 6-8 hrs/month
  - > Oversight to Asst. Treasurer
  - Quarterly Board updates
  - Provides strategic planning input
  - Ensures fiduciary and transparency goals are met
- Drivers Volunteer Position
  - > Pick up food items from local stores, use own truck
  - > Generally starts at 7:30am for approximately 2 hours

eMail: info@interfaithfoodministry.org

### Thank You!

To our volunteers – 42,935 hours!

To our donors, big and small.







# Backup

| Interfaith                         | Food Ministr | ry Client Stats As Of December 31, 201 | 7         |           |
|------------------------------------|--------------|--|-----------|-----------|
|                                    |              |  |           |           |
| Client Profile                     | 2016         | 2017                                   | Incr/Decr | % Inc/Dec |
| Total Registered Families          | 6,438        | 7,181                                  | 743       | 12%       |
| Active Families                    |              | 3,815                                  |           |           |
| Families Who Used Our Service      | 3,343        | 3,449                                  | 106       | 3.2%      |
| Individuals                        | 7,567        | 7,791                                  | 224       | 3.0%      |
| Adults                             | 74%          | 75%                                    |           |           |
| Children                           | 26%          | 25%                                    |           |           |
| Seniors (Included in Ad            | 27%          | 24%                                    |           |           |
| Homeless                           | 5.0%         | 6.3%                                   |           |           |
| Visit Information                  | 2016         | 2017                                   |           |           |
| Total # Of People Served           | 57,969       | 61,802                                 | 3,833     | 7%        |
| Total Client Visits                | 23,547       | 25,771                                 | 2,224     | 9%        |
| Average Client Visits/Week         | 453          | 496                                    | 43        | 9%        |
| % Who Visited 1 Time               | 22%          | 21%                                    |           |           |
| % Who Visited 2 Times              | 11%          | 12%                                    |           |           |
| % Who Visited 3+ Times             | 67%          | 67%                                    |           |           |
| Food Provided                      | 2016         | 2017                                   |           |           |
| Total Grocery Bags                 | 92,534       | 101,943                                | 9,409     | 10%       |
| Avg Bags/Family                    | 3.93         | 3.96                                   | 0.03      | 1%        |
| Avg \$ Value of One Bag (Staples + | \$19.47      | \$18.36                                | \$ (1.11) | -6%       |
| \$ Value Of Food Distributed       |              |  | ,         |           |
| Total                              | \$1,801,717  | \$1,871,789                            | 70,072    | 4%        |
| Donated                            | \$1,551,583  | \$1,563,150                            | 11,567    | 1%        |
| Purchased                          | \$250,134    | \$308,639                              | 58,505    | 23%       |

### 2017 Significant Facts

#### **Client Profile**

- 7181 Registered families (+12% over ye 2016)
- 3449 Unique families
- 747 New registered families (+2.6%)
- 75% Adults
- 25% Children
- 24% Seniors
- 6.3% Homeless
- Average Income \$1092/mo or \$13,104/yr

#### Visit Information - 2016 vs 2017

- 61,802 individuals served (+6.6%)
- 25,771 families served (+9.4%)
- 21% of our clients used our services 1 time only
- 67% of our clients used our service 3 times or more
- Average 496 client visits a week (+9.3%)

### Family Demographics

- 1 41%
- 2 20%
- 3 13%
- 4+ 21%
- Families with children 34%

#### Food Provided - 2016 vs 2017

- 101,943 Bags of food (+10%)
- \$308,639 spent on food (+23%)
- \$1,563,150 in donated food (+1%)
- Total discounted value of food \$1,871,789
- Holiday Meals Provided to Families (3341)
  - Easter 999
  - Thanksgiving 1185
  - Christmas 157

### 2017 Special Food Program Stats

### **Specialty Bags**

- Total Client Visits 2,764
- Unique Families 535
- Unique Individuals 758
- Adults 86%
- Children 14%
- Seniors 20%

### **Holiday Distributions**

- Easter 999 Families
- Thanksgiving 1185 Families
- Christmas 1157 Families

### **Food Access Saturday**

- Number of Distribution Days 8
- Total Client Visits 181
- Unique Families 118
- Unique Individuals 331
- New Clients 28
- Bags of Food 1098
- Adults 64%
- Children 36%
- Seniors 16%
- Homeless 3%